

Newsletter

Penticton Indian Band PROPERTY TAX

ATT: Taxpayers

2025

ATTENTION: Penticton Indian Band Taxpayers!

We will no longer be accepting cheques that have both utilities and property tax as one payment on the same cheque.

Take the time to write out 2 separate cheques:

- 1 cheque for utilities
- 1 cheque for property tax

As stated on your property tax and utility notices they are two separate accounts.

Thank you.



Christmas Closure: Friday December 19 2025

Open: Monday January 3 2026

Payments can still be made online, email & by mail.

Payment Options...

- Cheque / Money Order (in person)
- Credit or debit (in person only)
- E-Transfer: **Property Tax:** PIBTaxes@pib.ca /
- **If you pay PIB for water & sewer Utilities:** PIBUtilities@pib.ca

**** Reference your folio number & address for the E-Transfer payments.**

- Online banking as a payee

Add: PENTICTON INDIAN BAND TAXES

Account: your folio number is located on the tax notice, for example: 10000.000

**** Some banks have not accepted Penticton Indian Band as a payee, therefore depending on the bank you use, this method may not be an option.**

CONTACT INFORMATION

839 Westhills Drive Penticton BC V2A 0E8

250-493-0048 / www.pib.ca

Tax Administrator – Carlene George

taxadministrator@pib.ca / Ext. 232

Tax Clerk – Carmen George

taxclerk@pib.ca / Ext. 233

IMPORTANT INFORMATION

PAYMENT METHOD

We no longer accept cash as a payment method

HOMEOWNER GRANTS

Grant applications must be filled out every year, whether you apply online or in person

BC ASSESSMENT

BC Assessment notices get mailed out by BC Assessment. Appeal deadline information is on the back of the notice

Homeowner Grant

Basic & Additional

Taxpayers can apply for the Homeowner Grants through the online portal. The tax team will review and approval each grant that comes through based on the appropriate information. You will receive a confirmation email once approved. **You can still apply for the grants in person.** Please read the back of your tax notice for grant qualifications.

- If you're applying for the first time, you must apply in person for the first year to verify information.
- If you are turning 65 this year and you want to apply for the Additional Homeowner Grant (ADG) you **MUST** apply in person at the PIB Tax Office to show proof of eligibility. As the online grant application process will not allow you to change from basic grant (HOG) to the additional grant until it's verified in person first.
- If you are handicapped and have provided the PIB Tax Department with the required medical certificate and or a handicap spouse resides with you and have provided the PIB Tax Department with the required medical certificate.
- **The medical certificate is the FORM B, which MUST be signed and stamped by your doctor and the original form brought to the PIB Taxation Department.**

Homeowner Grant Website Login:



<http://homeowner.smartgroupsoftware.com>

You will need to have your Assessment ID and your Access Key – found on your tax notice.

See the example picture below:



Sign In

Assessment Id:

Access Key:


LOGIN

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	OPT A NO GRANT	OPT B BASIC GRANT	OPT C ADD'L GRANT
Total Taxes Assessed	\$0.01	\$0.01	\$0.01
Homeowner Grant	-	-	-
Additional Grant	-	-	-
Minimum Tax Difference	\$349.99	\$349.99	\$349.99
Total Taxes Payable	\$350.00	\$350.00	\$350.00
Existing Credits/Arrears	-	-	-
TOTAL AMOUNT PAYABLE	\$350.00	\$350.00	\$350.00

To view your tax information online, or to apply for your grant online, please go to: <https://homeowner.smartgroupsoftware.com>



Assessment Id: 
Access Key: 